

DHL EXPRESS BREXIT DDI SERVICES

TEMPORARY SERVICE SUSPENSION DHL EXPRESS DDI (ROAD SERVICES)
PRIOR TO THE BREXIT DATE

DHL Express. Excellence. Simply Delivered.



DHL Express DDI Service Suspension - Planning

In order to guarantee a smooth transition for our customers and our operations, our DHL Express DDI services between the Europe and Great Britain will be suspended as follows:

- **DDI from GB to EU: Last day of pick up Monday 28th of December**

This will allow all GB shipments to reach EU before the end of the transition period and to be in France on the 31st Dec in the afternoon latest.

- **DDI from EU to GB: Last day of pick up Wednesday 23rd of December**

This will allow all EU shipments to reach GB before the end of the transition period and to be in GB on Dec 31st in the afternoon latest.

Please note that due to longer and varying lead times and multiple consolidation points in the network there's a significant risk of DDI material not reaching the Last Point of Consolidation in time for the last leg movement, and border crossing before the end of the transition period on Dec 31st.

Restart of our DDI services as of Monday 4th of January

Based on the information available today, our intention is to restart our DDI service as of **Monday January 4th, 2021**.

Should this situation change, we will inform you accordingly as soon as possible.

We are sorry if this causes inconvenience for your business, but we believe this is the best way to ensure as smooth a service as possible. We also want to ensure adequate notice is given to send parcels early and avoid delays. With this, we advise you to send any urgent shipments as early as possible prior to the Brexit date or you could consider our Time Definite (TDI) service for any urgent shipments.

DDI Service Suspension - Background

1. Reasoning behind DHL Express' DDI suspension

- Due to longer (and various) lead times of DDI, and multiple consolidation points (e.g. trucks moving from RO via HU to UK), there is a high risk of DDI material not reaching the Last Point of Consolidation in time for the last leg movement and the actual border crossing, especially in this peak period. This is why the suspension is European wide, and not country specific.
- All shipments within border-crossing movements which have a departure date post BREXIT will require to comply with the new regulation and customs formalities. Hence, the suspension is to be put in place to avoid delays post-Brexit and the need for manual shipment corrections by our customers, and the need to either return shipments which are missing the required paperwork back to our origin or for additional handling by our customer to share the required paperwork post shipping.

2. Legislative Background of our DDI suspension

Union goods which are moving as intra-EU movement from the UK to the European Union (or vice versa) around the end of the transition period may still be treated as an intra-European Union movement.

However, the proof of the start of the movement prior to the end of the transition period is to be provided by a transport document or any other document showing the date when the movement, which covers the border-crossing part, has started.

In simple terms it is only the last road-movement from Europe mainland to Great Britain what counts. Not the pick-up date in origin country. This is why we need this time buffer.

THANK YOU.